

Terms of Use Agreement for ComplianceSync

Welcome to **ComplianceSync**. These Terms of Use (“Terms”) govern your access to and use of our website, software-as-a-service (SaaS) platform, and related services (collectively, the “Service”). By accessing the Service, you agree to be bound by these Terms.

1. General Use & Ownership

- **User Responsibility:** You are solely responsible for ensuring that the Service meets your specific business or technical requirements. Use of the website is at your own risk.
- **Intellectual Property:** All design, text, graphics, and software are the exclusive property of ComplianceSync or its licensors. Unauthorized reproduction, modification, or distribution is strictly prohibited.
- **Third-Party Links:** Our Service may contain links to external sites. We do not endorse or assume responsibility for the content or practices of these third-party platforms.

2. Subscription & Licensing

- **Agreement:** By clicking "I Accept" or using the Service, you confirm you have the legal authority to bind yourself or your organization to this agreement.
- **License Grant:** We grant you a non-exclusive, non-transferable, revocable license to use the Service solely for internal business operations.
- **Usage Restrictions:** You may not:
 - Sublicense, sell, or rent access to the Service.
 - Reverse engineer or attempt to extract the source code.
 - Use the Service to build a competitive product or service.

3. Privacy, Security, & Data

- **Data Ownership:** You retain full ownership of any data you upload. You are responsible for the legality and accuracy of your data.
- **Security:** You must maintain the confidentiality of your account credentials and notify us immediately at care@compliancesync.com of any suspected security breach.
- **Data Retrieval:** Upon account termination, you have **30 days** to request a download of your data, after which it may be permanently deleted.

4. Fees & Payments

- **Subscription Cycles:** Fees are billed annually and are non-refundable.
- **Renewals:** Automatic renewal notices will be sent **30 days** prior to the expiration of your current term.
- **Storage Tiers:** Free accounts include **10MB** of storage per user. Usage exceeding this limit will be subject to additional tier-based fees.

5. Termination

- **Suspension:** We reserve the right to suspend accounts in arrears (overdue payments) until the balance is cleared.
- **Termination for Cause:** We may terminate your access immediately for material breaches of these Terms, including unauthorized use or illegal activities.

6. Liability & Warranties

- **"As-Is" Service:** ComplianceSync provides the Service on an "as-is" and "as-available" basis. We make no warranties regarding uptime, accuracy, or fitness for a particular purpose.
- **Liability Cap:** To the maximum extent permitted by law, our total liability for any claim is limited to the amount paid by you for the Service in the **12 months** preceding the claim. We are not liable for indirect, incidental, or consequential damages.

7. Miscellaneous

- **Governing Law:** These Terms are governed by the laws of Ontario, Canada. Users outside Canada are responsible for compliance with their local regulations.
- **Updates:** We may update these Terms periodically. Continued use of the Service after changes are posted constitutes acceptance of the new Terms.

Contact Information

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